



2600 72nd Street Suite F
Urbandale, IA 50322
888.746.6533

Sample Staff Satisfaction Survey

1. Thank you for completing this survey. Your responses will be completely confidential.

1. Facility Name

2. How many years have you been working in this facility?

- Less than 1 year
- 1-2 years
- 3-5 years
- 6-10 years
- 11+ years

3. Do you feel that your efforts to do a good job are recognized by your supervisor?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

4. Do you feel you are given adequate information about individual resident preferences, such as activity interests, dietary needs, abilities, etc., to do your job well?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

5. Do you feel you have input in providing care and services to the residents?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

6. Are you satisfied with the current process for communicating suggestions, concerns, or comments?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

7. Do you feel you are an important member of the team?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

8. Are the equipment and supplies you need to do a good job available and working properly?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

9. Did your initial job orientation adequately prepare you for your job?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

10. Do you receive adequate on-going training to keep you up-to-date in doing your job?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

11. Compared to other long-term care facilities, is your pay fair?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

12. Are you satisfied with the employee benefits?

- 5 - Very satisfied
- 4 - Satisfied
- 3 - Neutral
- 2 - Dissatisfied
- 1 - Very Dissatisfied

Comment

13. How important are each of these values to you?

	5 - Most Important	4 -	3 -	2 -	1 - Least Important
Working as a team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having pride in my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continuing Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exceeding resident/family expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exceeding supervisor expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A good balance between work and personal life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

14. How strongly do you agree with the following statements?

	5- Strongly Agree	4-	3-	2-	1- Strongly Disagree
I would recommend employment with this facility to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend this facility to a friend or family member needing care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer my job over other opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Morale here is generally positive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I like my job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

15. Please provide any additional comments you wish to share.